

**CITY OF SANTA ANA  
SANTA ANA WORKFORCE INVESTMENT BOARD  
EMPLOYER & CUSTOMER SERVICE COMMITTEE AGENDA**

**March 23, 2010  
8:00 A.M.**

**RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT  
ADMINISTRATION BUILDING, EXECUTIVE CONFERENCE ROOM  
2323 N. BROADWAY  
SANTA ANA, CA 92706**



**JOHN DIDION  
CHAIRPERSON**

**Mike Hood  
Vice-Chairperson**

**Georgina Maldonado  
Committee Member**

**Buddy Ray  
Committee Member**

**Bob Fisher  
Committee Member**

**Lee McMurtray  
Committee Member**

**Andy Wadhwa  
Committee Member**

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**CYNTHIA J. NELSON  
DEPUTY CITY MANAGER FOR  
DEVELOPMENT SERVICES**

**LISA STORCK  
LEGAL COUNSEL**

**LINDA A. SUMMERS  
ECONOMIC DEVELOPMENT MANAGER**

**MARIA A. LEGER  
RECORDING SECRETARY**

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If you need special assistance to participate in this Santa Ana Workforce Investment Board of Directors meeting, please contact the City ADA Program Coordinator, at (714) 647-5340. Please call prior to the meeting date, to allow the City enough time to make reasonable arrangements for accessibility to this meeting. [Americans with Disabilities Act, Title II, 28 CFR 35.102]

**BASIC COMMITTEE  
WORKFORCE INVESTMENT BOARD  
MEETING INFORMATION**

**AGENDA DESCRIPTIONS**

The Agenda descriptions provide the public with a general summary of the items of business to be considered by the Employer and Customer Service Committee. The Committee is not limited in any way by the Recommend Action and may take any action, which the Committee deems to be appropriate on an Agenda item. Except as otherwise provided by law, no action shall be taken on any item not appearing in the Agenda.

All supporting documentation for this Agenda is available for public review in the Community Development Agency during regular business hours, 8:00 a.m. – 5:00 p.m., Monday through Friday. The Community Development Agency is located in City Hall, 6<sup>th</sup> Floor, 20 Civic Center Plaza, Santa Ana, California, (714) 647-5360.

**PUBLIC COMMENTS**

Pursuant to Government Code Sec. 54954.3, the public may comment on any agenda item under consideration by the Employer and Customer Service Committee and on any other matters under the Committee's jurisdiction. To speak, please register by submitting a completed "Request to Speak" form to the Committee Secretary. Speaker forms are available.

To speak on an item on the Agenda, enter the Agenda item number on your speaker form. The Chairperson will call your name when that Agenda item is considered.

To speak on an item not on the Agenda, check the public comments box on your speaker form. The Chairperson will call your name during the Public Comments portion of the meeting.

When speaking, please state your name and address. Limit your remarks to three (3) minutes. The number of speakers and allotted time may be limited at the discretion of the Chairperson.

**CONSENT CALENDAR**

All matters listed under the Consent Calendar are considered to be routine by the Employer and Customer Service Committee and will be enacted by one motion without discussion. A member of the Committee may "pull" any item from the Consent Calendar for a separate vote. Persons wishing to speak regarding Consent Calendar matters should file a "Request to Speak" form with the Committee Secretary, in which case the item will also be "pulled" from the Consent Calendar.

**EMPLOYER AND CUSTOMER SERVICE COMMITTEE  
WORKFORCE INVESTMENT BOARD  
REGULAR MEETING**

**July 28, 2009  
8:00 A.M.**

**CALL TO ORDER**

Chairperson DIDION

Committee Members: HOOD, FISCHER,  
MALDONADO, Mc MURTRAY, RAY, AND  
WADHERA

STAFF: Assistant City Attorney,  
Economic Development Manager

**ROLL CALL**

Recording Secretary LEGER

**CONSENT CALENDAR**

All matters listed under the Consent Calendar are considered to be routine by the Santa Ana Workforce Investment Board (WIB). These items will be enacted by one motion without discussion unless otherwise directed by the Chairperson. Persons wishing to speak regarding Consent Calendar matters should file a "Request to Speak" form with the Recording Secretary.

**Recommended Action:**

**Approve staff recommendations on the following Consent Calendar items (Item 1 and 2):**

**ADMINISTRATIVE MATTERS**

1. MINUTES

**Recommended Action:**

**Accept the minutes of the following meeting:**

**Regular Meeting of July 28, 2009**

**MISCELLANEOUS ADMINISTRATION**

2. EXCUSED ABSENCES

**Recommended Action:**

**Excuse the absence of the following members from the meeting of July 28, 2009: Didion and Fischer.**

**\*\*\* END OF CONSENT CALENDAR \*\*\***

**WORK STUDY SESSION**

Work Study Sessions provide the Employer and Customer Service Committee an opportunity to study complicated issues prior to making a decision(s) or to review programs, projects and/or proposals.

3. MEET WITH STAFF TO DISCUSS:
  - i. DEMAND OCCUPATION LIST
  - ii. PERFORMANCE HOLD POLICY
  - iii. SUPPLEMENTAL DATA FOR SELF EMPLOYMENT

**\*\*\* END OF WORK STUDY SESSION \*\*\***

**COMMENTS**

4. PUBLIC COMMENTS

AT THIS TIME the members of the public may address the Employer and Customer Service Committee regarding any non-agenda items within the subject matter jurisdiction of the committee. NO action may be taken on non-agenda items unless authorized by law.

5. STAFF MEMBER COMMENTS

AT THIS TIME City staff members may address the Employer and Customer Service Committee regarding any non-agenda items within the subject matter jurisdiction of the committee. NO action may be taken on non-agenda items unless authorized by law.

6. EMPLOYER AND CUSTOMER SERVICE COMMITTEE MEMBER COMMENTS

AT THIS TIME Employer and Customer Service committee members may comment on non-agenda matters. NO action may be taken on non-agenda items.

**ADJOURNMENT**

Next Meeting: April 27, 2010, 8 A.M.  
RSCCD, Executive Board Room  
2323 N. Broadway Ave.  
Santa Ana, CA 92706