

**SANTA ANA WORKFORCE INVESTMENT BOARD
EMPLOYER & CUSTOMER SERVICE COMMITTEE**

AGENDA

**January 29, 2008
8:00 AM**

**RANCHO SANTIAGO COMMUNITY COLLEGE DISTRICT
ADMIN. BUILDING – EXECUTIVE CONFERENCE ROOM
2323 N. BROADWAY
Santa Ana, CA 92706**



**EMPLOYER & CUSTOMER SERVICE
COMMITTEE MEMBERS**

**JOHN DIDION
CHAIRPERSON**

**MIKE HOOD
VICE-CHAIR**

**BOB FISCHER
LEE MCMURTRAY
ANDY WADHERA**

**DEVINA LACROIX
BUDDY RAY**

**LISA STORCK
LEGAL COUNSEL**

**STEPHEN G. HARDING
DEPUTY CITY MANAGER FOR
DEVELOPMENT SERVICE**

**MARIA LEGER
RECORDING SECRETARY**

**LINDA A. SUMMERS
ECONOMIC DEVELOPMENT MANAGER**

If you need special assistance to participate in this Santa Ana Workforce Investment Board of Directors meeting, please contact the City ADA Program Coordinator, at (714) 647-5340. Please call prior to the meeting date, to allow the City enough time to make reasonable arrangements for accessibility to this meeting. [Americans with Disabilities Act, Title II, 28 CFR 35.102]

REGULAR EMPLOYER AND CUSTOMERT SERVICE MEETING

January 29, 2008

CALL TO ORDER

CHAIRPERSON DIDION

COMMITTEE MEMBERS: HOOD, FISCHER,
LACROIX, McMURTRAY, RAY, WADHERA

STAFF: Assistant City Attorney,
Economic Development Manager,
Community Development Agency

ROLL CALL

INTRODUCTIONS

CONSENT CALENDAR

All matters listed under the Consent Calendar are considered to be routine by the Santa Ana Workforce Investment Board (WIB). These items will be enacted by one motion without discussion unless otherwise directed by the Chairperson. Persons wishing to speak regarding Consent Calendar matters should file a "Request to Speak" form with the Recording Secretary.

Recommended Action:

Approve the staff recommendations on the following Consent Calendar Items.

ADMINISTRATIVE MATTERS

1. MINUTES

Recommended Action:

Approve Minutes of Regular Meeting held September 25, 2007.

MISCELLANEOUS ADMINISTRATION

2. EXCUSED ABSENCES TO BE RECORDED.

***** END OF CONSENT CALENDAR ****

BUSINESS CALENDAR

Matters listed on the Business Calendar are generally items requiring discussion or for items not previously reviewed by a WIB Sub-Committee.

ACTION ITEM

3. PAYMENT POINT REVISION REQUEST

Recommended Action:

Approve a three-tiered payment point schedule for vocational training of 50% on enrollment, 25% at completion and 25% at placement to take effect on April 1, 2008 for private vocation training schools used by the WORK Center.

REPORT

4. EMPLOYER SURVEY RESULTS UPDATE – Jaime Lopez, WIB Staff

COMMENTS

5. PUBLIC COMMENTS

AT THIS TIME the members of the public may address the Employer and Customer Service Committee regarding any non-agenda items within the subject matter jurisdiction of the committee. NO action may be taken on non-agenda items unless authorized by law.

6. STAFF MEMBER COMMENTS

AT THIS TIME City staff members may address the Employer and Customer Service Committee regarding any non-agenda items within the subject matter jurisdiction of the committee. NO action may be taken on non-agenda items unless authorized by law.

7. EMPLOYER AND CUSTOMER SERVICE COMMITTEE MEMBER COMMENTS

AT THIS TIME Employer and Customer Service committee members may comment on non-agenda matters and ask questions of or give directions to staff. NO action may be taken on non-agenda items unless authorized by law.

ADJOURNMENT - To February 26, 2008, at 8 a.m., RSCCD, Executive Conference Room
2323 N. Broadway Ave., Santa Ana, CA